



## SYMBIOSIS INSTITUTE OF COMPUTER STUDIES & RESEARCH

Constituent of symbiosis International (Deemed University)

(Established under section 3 of the UGC Act 1956 vide notification No. F19-122001-403 Government of India)

Re-accredited by NAAC with 'A' grade

Founder: Prof. Dr. S.B. Mujumdar, M Sc. Ph. D.

**Name of the Institute: Symbiosis Institute of Computer Studies and Research [SICSR], Pune**

**Name of the Program: Bachelor of Business Administration(Information Technology) [BBA(IT)]**

### Students Feedback for design and review of syllabus

**Academic Year: 2020-2021**

BBA(IT) Programme students' [Batches - 2018-2021, 2019-2022, 2020-2023] feedback collected for Term 1 & 2 using Google form and further analyzed course-wise. The batch-wise and course-wise reports were consolidated for the courses taught across the Semester. Following table represents the BBA(IT) Programme students' satisfaction on the courses delivered to them in this academic year.

**No. of Respondents : 494**

Questionnaire with parameter wise number of responses:

Sr No	Questions	Excellent	Very good	Good	Average	Bad
1	Course was useful and relevant.	234	161	80	8	11
2	The topics and the level of course were according to the required learning objectives or outcomes.	205	182	79	16	12
3	Course related study material was available in the library / SIU digital library /Shared by the teacher.	168	148	124	28	26
4	The topics are not overlapping with any of the courses taught earlier.	211	165	89	15	14
5	Course fundamental principles were well emphasize.	213	168	80	16	17

#### Summary of Feedback Analysis and Action Taken:

Sr. No	Particulars / Action Point	Action Taken
1	Students have shown the <ul style="list-style-type: none"> <li>94% on course usefulness and relevant,</li> <li>92% on required level of learning objectives/ outcomes,</li> <li>87% on course study material availability,</li> <li>92% on no overlapping with any of the courses &amp;</li> <li>91% on emphasize on course fundamental principles</li> </ul>	Programme-head discussed with the Teachers on the improvement areas.

Shubhashri Waghmare  
Faculty In Charge, SICSR, Pune



Prof. Dr. Jatinderkumar R. Saini, Professor & Director, Symbiosis Institute of Computer Studies and Research (SICSR), Pune.



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**Academic Year: 2020-2021**

BBA(IT) Programme students' [Batches – 2018-2021, 2019-2022, 2020-2023] feedback collected for Term 1 & 2 using **iCloud** and further analyzed course-wise. The batch-wise and course-wise reports were consolidated for the courses taught across the Semester. Following table represents the BBA(IT) Programme students' satisfaction on the courses delivered to them in this academic year.

**No. of Respondents : 51**

Questionnaire with parameter wise number of responses:

Sr No	Questions	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	The course was overlapping with the courses taught earlier / during the semester. If Agree, Name such courses.	0	1	14	20	14
2	I was informed about our expected competencies, Course Outcomes (CO) and Programme Outcomes (PO)*.	13	24	11	2	1
3	The curriculum is relevant to and provides for flexibility to meet my learning needs.	14	26	7	2	0
4	Adequate co-curricular learning opportunities are provided to me to support the curricular	13	23	11	2	1
5	The course is relevant to the industry requirements.	16	24	8	1	1
6	The number of hours allocated to the course are adequate.	15	26	7	1	0
7	The faculty used the different pedagogies such as Case studies, Role play, Industry visit, Presentation etc.	14	24	11	1	1
8	My performance in internal evaluation was discussed with me.	14	20	12	2	2
9	Rate the faculty teaching the course.	18	15	12	5	1



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Sr No	Question	Yes	No
1	The topics were overlapping with the courses taught earlier / during the semester. If Yes, name such topics with course details	1	49
2	Would you recommend any new course / topic to be added in the program structure?	2	48
3	Placement of the course is in the appropriate semester. If No, please specify the correct semester	49	1
4	Any suggestions for the faculty to improve	3	47

## Summary of Feedback Analysis and Action Taken:

Sr. No	Particulars / Action Point	Action Taken
1	<p>Students have shown the satisfaction as</p> <ul style="list-style-type: none"> <li>• <b>96%</b> agreed that the course was not overlapping with the courses taught earlier / during the semester.</li> <li>• <b>89%</b> agreed that they were informed about our expected competencies, course outcomes (CO) and Programme outcomes(PO)*</li> <li>• <b>89%</b> agreed that the curriculum is relevant to and provides for flexibility to meet my learning needs.</li> <li>• <b>86%</b> agreed that adequate co-curricular learning opportunities were provided to them to support the curricular learning.</li> <li>• <b>90%</b> reflected that the course is relevant to the industry requirements.</li> <li>• <b>86%</b> agreed that the number of hours allocated to the course are adequate.</li> <li>• <b>83%</b> agreed that the faculty used the different pedagogies such as Case studies, Role-play, Industry visit, Presentation etc.</li> <li>• <b>79%</b> feels that their performance in internal evaluation was discuss with them.</li> </ul>	Programme-head discussed with the students in the open house.
2	Students recommended new courses/topics as IT laws with legal feasibility of a business idea/plan, Tailwind and similar applications to automate/schedule publishing on social media, hands-on experience of Warehousing and mining tools. Judgement on Start-ups. Delta-4 theory etc.	Most of the topics were already consider in the Programme structure and other topics will be discuss in the PRC meeting.

*Shubhashri*

Shubhashri Waghmare  
Faculty In Charge, SICSR, Pune



*J.K. Saini*

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**Name of the Program: Bachelor of Business Administration (IT)**

**Teachers Feedback for design and review of syllabus**

**Academic Year: 2020-2021**

Teacher's feedback was design using google form & iCloud, to understand the teacher's contribution in curriculum design, support with learning resources, adequacy of syllabus and recommendations if any. Teacher feedback further analyzed to get the overview of the course taught and any further requirements for design and review of syllabus conducted. Analysis reports were share with the Programme-head, and the IQAC for further actions if required.

No. of Respondents : 67

Questionnaire with parameter wise number of responses:

Sr. No.	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	I am given enough freedom to contribute my ideas on curriculum design and development.	34	24	8	0	0
2	The faculty members / teachers are supported with adequate learning resources	35	24	7	1	0
3	The syllabus is relevant and adequate in terms of scope, depth and choice to help develop the required competencies amongst students	33	29	5	0	0
	<b>Questions</b>	<b>5[Highest]</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1[Lowest]</b>
1	Ease of teaching courses in online mode.	4	9	4	4	0



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Questions	MS-Team	Google drive	Email	Google Classroom,	Other
1 Study material shared related to Courses you taught through	20	3	8	2	2
2 Assignments, Unit tests, Quiz and Other components of continuous assessment were conducted through	20	2	3	0	1
<b>Questions</b>	<b>80-100%</b>	<b>60-80%</b>	<b>20-40%</b>	<b>less than 20%</b>	
1 How many students used to response actively in your online session?	0	11	7	3	0

Sr No	Question	Yes	No
1	Would you recommend any new course / topic to be added in the program structure?	11	56

### Summary of Feedback Analysis and Action Taken:

Sr. No	Particulars / Action Point	Action Taken
1	Courses/Topics Suggested as Separate course on Six sigma methodology, Design Thinking, Business Model Innovation, Advance spreadsheet topics like pivot table etc...	The suggestions were forwarded to Programme-heads to communicate further to PRC and the IQAC committee

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**Name of the Institute: Symbiosis Institute of Computer Studies and Research [SICSR], Pune**

**Name of the Program: Bachelors of Business Administration, (Information Technology) BBA(IT)**

### Employer's Feedback for design and review of syllabus

**Academic Year: 2020-2021**

Employer's Feedback collected using Google form & iCloud. This feedback further analyzed and shared with the Programme-heads, IQAC and PRC committee members.

**No. of Respondents : 5**

Questionnaire with parameter wise number of responses:

Sr. No	Question	Excellent	Very Good	Good	Average	Bad
1	The curriculum has a good blend of theory and practical aspects	4	1	0	0	0
2	The students of the Programme are adequately trained in terms of knowledge, skills and values	1	4	0	0	0
3	The students of the Programme demonstrates the ability to learn new things quickly, to adapt, to the dynamic environment	1	3	1	0	0
4	The students were effective and efficient in the Work from home environment	0	1	0	0	1
5	The courses offered in the Institute have relevance to societal needs and employment potential.	3	2	0	0	0

Sr No	Question	Yes	No
1	Would you recommend any new course / topic to be added in the program structure?	1	3

### Summary of Feedback Analysis and Action Taken:

Sr. No	Particulars / Action Point	Action Taken
1	Employers have shown the satisfaction as <ul style="list-style-type: none"> <li>100%, on the curriculum has a good blend of theory and practical aspects.</li> <li>100%, on the students of the Programme were adequately trained in terms of knowledge, skills and values.</li> </ul>	Shared with the IQAC and PRC members



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Sr. No	Particulars / Action Point	Action Taken
2	<ul style="list-style-type: none"><li>• 100%, on the students of the Programme demonstrated the ability to learn new things quickly, to adapt, to the dynamic environment.</li><li>• 80%, for the students were effective and efficient in the Work from home environment.</li><li>• 100%, for the courses offered in the Institute have relevance to societal needs and employment potential.</li></ul>	
3	Employers suggested separate course for presentation skills, System Analysis and Design	Shared with the IQAC and PRC members

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**Name of the Program: Bachelor of Business Administration(Information Technology) BBA(IT)**

### Alumni Feedback for design and review of syllabus

**Academic Year: 2020-2021**

Alumni Feedback collected using Google form & iCloud. This feedback further analyzed and shared with the Programme-heads and PRC committee members.

**No. of Respondents : 5**

Questionnaire with parameter wise number of responses:

Sr No	Question	Excellent	Very Good	Good	Average	Bad
1	The institute curriculum has prepared me adequately for the job roles, I have handled and been handling	2	1	1	1	0
2	The curriculum of the program is well designed and promotes the learning experience of the students.	1	2	1	1	0
3	The courses offered in the Institute have relevance to societal needs and employment potential.	2	1	2	0	0
4	The institute encourages contributions from Alumni in curriculum and student development.	2	2	1	0	0

Sr No	Question	Yes	No
1	Would you recommend any new course / topic to be added in the program structure?	2	3

#### Summary of Feedback Analysis and Action Taken:

Sr. No	Particulars / Action Point	Action Taken
	Alumni have shown the satisfaction as <ul style="list-style-type: none"> <li>80%, on the institute curriculum prepared him/her adequately for the job roles, which he have handled and been handling.</li> </ul>	Programme-heads discussed with the Alumni in the Alumni meet to get their interest to contribute in the Institute activities.





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Sr. No	Particulars / Action Point	Action Taken
	<ul style="list-style-type: none"><li>80%, on the curriculum of the program which is well design and promotes learning experience of the students.</li><li>100%, for the courses offered in the Institute have relevance to societal needs and employment potential.</li><li>100%, for the institute encourages contribution from Alumni in curriculum and student development.</li></ul>	Programme-heads discussed with the Alumni in the Alumni meet to get their interest to contribute in the Institute activities.
1	Introduction to IT Service Management (ITSM) / ITIL, Artificial intelligence, Machine Learning / Cloud Infrastructure Services	Forwarded to Programme-head for further consideration and communicate to PRC members.



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**Name of the Institute: Symbiosis Institute of Computer Studies and Research**

**Name of the Program: Bachelors of Business Administration(IT)**

**Parents Feedback for design and review of syllabus**

Academic Year: **2020-2021**

The parents feedback was collected using google form which was designed with the angle to have understanding about BBA-IT courses and respective specialization for the available opportunities

No. of Respondents : 72

Questionnaire with parameter wise number of responses:

Sr No	Question	Excellent	Very Good	Good	Average	Bad
1	There is a positive change in the behavior of my ward after joining the Institute.	26	29	12	3	2
2	The curriculum would make my ward employable and industry ready.	18	36	15	3	0
3	The curriculum provides a choice of courses/specialization to select.	25	34	13	0	0
4	Online mode of education was effective and useful for my ward	13	19	14	2	1
5	Online education platform provided by an institute helped my ward.	13	19	14	2	1

Sr No	Question	Yes	No
1	Would you recommend any new course / topic to be added in the program structure?	25	47

Summary of Feedback Analysis and Action Taken:

Sr. No	Particulars / Action Point	Action Taken
1	Parents Feedback analysis as <ul style="list-style-type: none"> <li>93.1% of the parents can observe a positive change in the behavior of their ward after joining the Institute.</li> </ul>	



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	<p>95.8% of the curriculum would make their ward employable and industry ready.</p> <p>100% of the curriculum provides choice of courses / specialization to select.</p> <p>93.9% of the parents feel that Online mode of education was effective and useful for my ward</p> <p>93.9% of the parents feel that Online education Platform provided by an institute helped my ward.</p>	
2	<p>Parents have recommended course/topics as</p> <ol style="list-style-type: none"> <li>1. IOT, Android programming, AI ,Business Analytics, Website, Applications development, Cloud computing, Big data, SPECTRUM OF MARKETING STRATEGY, Stock Market, Graphic Designing, Data Structures and Algorithm Design/DBMS-SQL (Practical)/Presentation skills (Report/PPT),TOURISM,</li> <li>2. National and International Analysis of Political &amp; Financial Situations of the World effecting India.</li> <li>3. Some topics that are important in CHARTERED ACCOUNTANTS must be included in BBA(IT), it makes students overall best in terms of all fields.</li> <li>4.Soft skills to put course content in perspective to future industry needs</li> <li>5.More Practical base in Administration as well as coding,</li> <li>6.More Extracurricular activities should be encouraged Macroeconomics</li> <li>7. Something with more practical n project based application. During the online studies the Internship options be provided for practical work experience</li> </ol>	<p>Programme head has planned for Open house with parents to discuss.</p>

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